

How do we tell them?

Navigating safety issues – for healthcare professionals and the public

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MURIA 2019



Upstate Monitoring Centre
- building a digital safety culture

And now

A few basic concepts



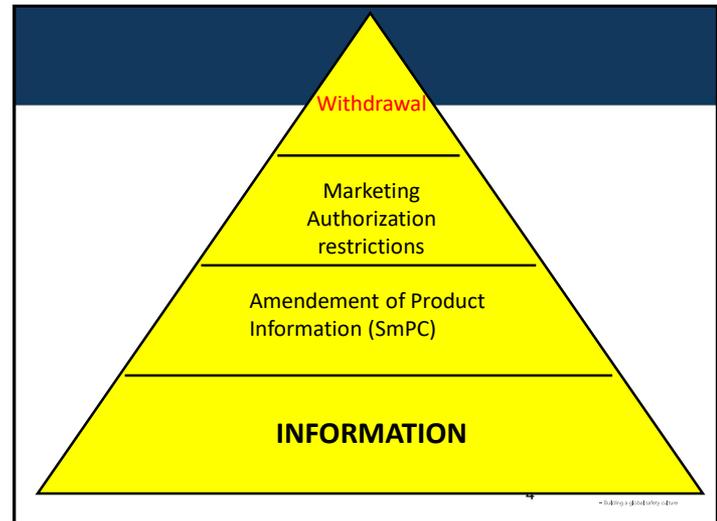
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Risk minimization

Action taken by Drug Regulatory Authorities and/or Marketing Authorization Holder (MAH) on a product with the aim of keeping a positive benefit risk balance



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Signal

A safety signal is information on a new or known adverse event that may be caused by a medicine and requires further investigation.

http://www.ema.europa.eu/ema/index.jsp?curl=pages/regulation/general/general_content_000587.jsp&mid=WC0b01ac0580727d1b

Notice of an early concern or hypothesis about a possible medicines safety problem, with evidence and arguments to support it.

<https://www.who-umc.org/global-pharmacovigilance/global-pharmacovigilance/glossary/>



Safety issue

Whatever can constitute a risk to a patient taking a medicine

- Quality problem
- Adverse Drug Reactions (ADR)
- Inappropriate use (from prescription to administration) resulting in (potential) harm



Emerging safety issues - characteristics

Information is

- New
- Incomplete
- (Apparently) urgent

 **Risk assessment difficult**



Example

November 1st 2012

One European country raises a concern over the quality of some batches of an influenza vaccine through the Rapid Alert System – visible particles suspended in the solution

Recall the vaccine?

- Is this a problem? Safety or efficacy or both?
- What is the cause?
- All or only selected batches affected?
- Where have the affected batches been distributed?



- MAH could not track the affected batches
- All batches in quarantine
- HCP informed to store but not use the vaccine until further notice
- Hotline opened for questions
- Vaccine released for use 1 week later



Potential risk – points to consider

- Exposed population (size, sensitive populations)?
- Essential medicinal product?
- Seriousness and severity of ADR?
- Preventable ADR?
- Rapid increase of number of reports?
- Public impact and perception?



Withdrawal

Marketing
Authorization
restrictions

Amendment of Product
Information (SmPC)

INFORMATION

A 'good' safety communication

- Contributes to risk minimization
- Helps HCP and patients to make wise decisions in their choice of therapeutics
- Fosters trust in competent authorities/MAH



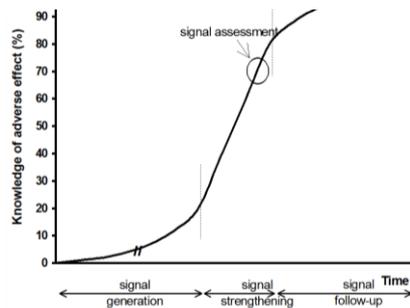
A 'bad' safety communication

- Is useless
- Causes confusion and anxiety
- Can lead to more damage than the potential risk being communicated
- Undermines trust in HCP, authorities and MAH

"Good" safety messages

- Are timely
- Target the right audience
- Use appropriate channels
- Provide essential and useful information
- Use appropriate language
- Are truthful

Meyboom RH et al, Drug Safety 1997; 17(6): 374-89



If the risk is assessed as very high, risk minimizing actions might be justified even in the very early stages of signal evaluation

Who needs to know about a drug safety issue?

- The prescriber?
- The dispenser?
- The HCP likely to see the patient having a problem?
- The patient/carer?
- The National PV centre/regulator?
- The Minister of Health?
- The MAH?
- All of the above?



Case studies



DRA website

A Drug Regulatory Authority communicates on its website

"..that severe cases of liver disease have been reported in patients under treatment with drug X. As a causal relationship has not been established so far, more investigations are needed..."



- Who is being addressed?
- What is the message?
- What are the consequences of such a message?



Safety information in a SmPC

Adverse reactions reported in controlled clinical trials (less than 1% more on benazepril than on placebo), and rarer events seen in post-marketing experience, include the following (in some, a causal relationship to drug use is uncertain):

.....



Got it?



What do we **need** to communicate?

- **What is happening/has been observed and why we are worried about it**
- **What we know**
 - Who is concerned
 - What evidence we have evaluated and how
 - The results of our evaluation
- **What we don't know**
- **Next steps planned/When can we expect to know more**
- **What is the addressee requested to do**
- **Point of contact**



Examples

US FDA: Elevated levels of Belladonna in homeopathic teething products

<http://www.fda.gov/Safety/MedWatch/SafetyInformation/SafetyAlertsforHumanMedicalProducts/ucm538687.htm>

MHRA: Trametinib and risk of GI perforation and colitis

[https://www.gov.uk/drug-safety-update/trametinib-mekinist-risk-of-gastrointestinal-perforation-and-colitis\[07/04/2016 15:28:51\]](https://www.gov.uk/drug-safety-update/trametinib-mekinist-risk-of-gastrointestinal-perforation-and-colitis[07/04/2016 15:28:51])

US FDA: Bi yan pian – risk of stroke

U.S. Food & Drug Administration (FDA) Daily Digest Bulletin Feb 9th 2017



Information channels

- Scientific publications/conferences
- SmPC and PIL (Product information leaflet)
- DRA website/Newsletter
- Dear Health Care Professional Letter
- Media



Information floods lead to



Think ahead

- What effect will our communication have?
- What questions will it raise?
- Are we ready to answer them?



Take home messages

Communication of emerging safety issues needs particular care due to their characteristics

- Evolving nature
- Missing information
- Urgency real or perceived

We need to define our audience and choose the appropriate channel



Key points to be communicated

- Description of the issue
- What we know/don't know
- What is the addressee requested to do
- Next steps planned/When can we expect to know more
- Point of contact



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